

CHRISTIAN LEONARDO CHIAVELLI

Brazilian, 26 years old

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TECHNICAL SKILLS

- **Front-end**

Javascript and TypeScript

- **JS Frameworks:** Vue.js, Nuxt.js, React.js and jQuery
- **CSS Frameworks:** Bootstrap, Ant Design, Vuetify, BootstrapVue, Buetify and TailwindCSS
- **Module Bundlers:** Vite and Webpack
- **Test Runners:** Jest and Cypress

- **Back-end**

C# and Node.js

- **Frameworks:** .NET Core (API and MVC), .NET Full Framework (API and MVC) and Express.js
- **ORM:** Entity Framework, Dapper and NHibernate
- **Databases:** Microsoft SQL Server, MySQL, SQLite and PostgreSQL

- **Cloud**

Azure DevOps Services

- **Methodologies**

Scrum, Kanban, 4DX and OKR

- **Code Versioning**

GitHub, Bitbucket, GitLab and VSTS (Azure Dev Ops)

- **Project Management**

Jira, Youtrack, VSTS (Azure Dev Ops) and Trello

ACADEMIC EDUCATION

- **Graduated in Information Systems**, Toledo Educational Institution (ITE), Bauru, 2019
- **Graduated in Systems Analysis and Development**, Toledo Educational Institution (ITE), Bauru, 2023

PROFESSIONAL EXPERIENCE

- **Valtech** March 2022 - Present
 - Tasks Performed**

Development of custom CMS systems and websites for various companies, including automotive, educational institutions, and multinational corporations. These systems were created from scratch and fully tailored to meet unique business needs.
 - Results**

Successfully implemented and launched CMS-based websites and services for multiple large companies, resulting in increased customer engagement and satisfaction.
 - Tech Stack**

.NET Core, .NET Framework, Optimizely (EpiServer), Vue 3, TailwindCSS, Microsoft SQL Server, Git, Azure DevOps, and JIRA.
- **Linx Stone** Jan. 2021 - Feb. 2022
 - Tasks Performed**

Development of new features, improved screens, and fixed bugs for food service franchises like Bob's, Habibs, Ragazzo, and others. I also led the development of a sales management dashboard for delivery apps such as Uber Eats, iFood, and Rappi, which displayed important metrics like daily sales values, cancellations, and top-selling products.
 - Results**

Continuously enhanced system usability and performance by implementing weekly improvements and features. Regarding the dashboard, it has provided franchisees with a comprehensive view of their sales in the delivery applications resulting in better informed decisions and increased revenue.
 - Tech Stack**

.NET Core, .NET Framework, Vue 2, Ant Design Vue, Microsoft SQL Server, Git, Azure DevOps, and JIRA.
- **NeoAssist** Jan. 2020 - Dec. 2020
 - Tasks Performed**

Developing and maintaining customized customer relationship centers with email, chat, and phone channels tailored to our clients' specific needs.

Results

Enhanced NeoAssist's reputation as a leader in customer service technology by delivering exceptional customer experiences with increased engagement and satisfaction through customized centers.

Tech Stack

Vue 2, Sass, Git, Git Labs, and JIRA.

- **Zeon Solutions** June 2018 – Dec. 2019

Tasks Performed

Development of new pages, reports, and fixed system bugs while also providing customer support through emails and calls to ensure optimal user experience.

Results

Improved the quality of the system by implementing new features and enhancements, including developing a user-friendly interface to increase user satisfaction and engagement and fixing bugs to ensure system stability.

Tech Stack

.NET Framework, jQuery, Bootstrap 4, Microsoft SQL Server, Git and Trello.

- **Arca Solutions** June 2017 - June 2018

Tasks Performed

Provided personalized English-language support to global customers using live chat, Salesforce ticketing, and email tools while also leveraging my PHP expertise to identify and resolve bugs in the eDirectory system.

Results

Developing valuable communication and troubleshooting skills has enabled me to provide customized solutions and exceptional customer service, ensuring customer satisfaction. Collaborating with clients from around the world has also improved my language skills, making me an effective English communicator.

Tech Stack

PHP, Symfony, cPanel, Live Chat, Salesforce Ticket System.

- **MSTECH** May 2016 – Sept. 2016

Tasks Performed

Development of new pages, features, and form validations, as well as creating statistical reports to monitor system performance and provide user feedback.

Results

The system was successfully implemented in government schools across São Paulo and Rio Grande do Sul, resulting in improved efficiency and accuracy in managing financial resource transfers.

Tech Stack

.NET Framework, Angular, Bootstrap 4 and JIRA.

LANGUAGES

- **Portuguese Brazilian:** Native Speaker
- **English:** Advanced
- **French:** Basic